SOP: Daily OPD Cleanliness, Maintenance, and Waste Disposal

This SOP details the procedures for **daily OPD cleanliness**, **maintenance**, **and waste disposal**, focusing on systematic cleaning schedules, proper sanitization of surfaces and equipment, routine maintenance checks, and safe segregation and disposal of medical and non-medical waste to ensure a hygienic and safe outpatient department environment for patients and staff.

1. Purpose

To establish standardized procedures for maintaining cleanliness, performing preventive maintenance, and managing waste in the OPD to ensure infection control and patient/staff safety.

2. Scope

This procedure applies to all housekeeping, nursing, support, and maintenance staff within the OPD area.

3. Responsibilities

- Housekeeping Staff: Daily cleaning and waste collection as per SOP.
- Nursing Staff: Ensure surfaces and non-disposable equipment are sanitized.
- Maintenance Staff: Routine checks and prompt repairs of OPD infrastructure and equipment.
- Waste Management Team: Safely handle, segregate, and dispose of waste.
- OPD Supervisor: Monitor and document compliance, report issues.

4. Procedure

4.1 Daily Cleaning Schedule

Area/Item	Frequency	Method	Responsible Staff
Floors	Twice daily & as needed	Sweep & mop with approved disinfectant	Housekeeping
Patient waiting areas	Twice daily & after peak hours	Wipe benches, chairs, and high-touch surfaces	Housekeeping
Consultation rooms	After each session	Sanitize furniture, equipment, and doorknobs	Nursing/Housekeeping
Restrooms	Every 2 hours	Clean and disinfect all fixtures and surfaces	Housekeeping
Medical equipment (non-disposable)	After each patient use	Wipe with appropriate disinfectant	Nursing

4.2 Maintenance Checks

- 1. Inspect lighting, water supply, ventilation, and furniture daily.
- 2. Check for equipment malfunctions; log issues in maintenance register.
- 3. Report urgent issues to maintenance team immediately.
- 4. Ensure repairs are addressed within 24 hours.

4.3 Waste Disposal

1. Segregation:

- Use color-coded bins for biomedical waste (yellow/red/blue/white as per guidelines) and green/black for general waste.
- o Place sharp objects in puncture-proof containers immediately after use.

2. Collection & Transport:

- o Collect waste at designated intervals and when three-fourths full.
- Label and seal bins before transport to storage/collection point.
- o Do not mix medical and general waste.

3. Disposal:

- Ensure timely handover to authorized waste handlers as per hospital/municipal guidelines.
- · Clean and disinfect waste bins daily.

5. Documentation & Monitoring

- Maintain daily cleaning, maintenance, and waste disposal checklists/sign-off sheets.
- OPD Supervisor to conduct random inspections and address non-compliances.
- Record incidents of spills, breakages, or improper waste handling and submit incident reports.

6. Safety Precautions

- Ensure staff wear appropriate PPE during cleaning and waste handling.
- Follow hand hygiene protocols at all times.
- Provide training in cleaning and waste management to all relevant staff.

7. Review

This SOP shall be reviewed annually or as needed based on audit findings, new guidelines, or identified risks.