Standard Operating Procedure (SOP): Submission Timelines and Cut-off Periods

Purpose

This SOP defines the **submission timelines and cut-off periods** to ensure timely and accurate processing of all documents and requests. It includes clear deadlines for submissions, guidelines for cut-off times, procedures for late submissions, and responsibilities of involved personnel. Adhering to these timelines helps maintain operational efficiency, compliance with regulatory requirements, and effective communication across departments.

Scope

This SOP applies to all employees, departments, and external stakeholders responsible for submitting documents, forms, or requests that require official processing.

Definitions

- Submission Deadline: The latest date and time by which a document or request must be submitted for processing.
- Cut-off Period: The specific time after which submissions will not be processed for a particular cycle and will be deferred to the next cycle.
- Late Submission: Any submission made after the designated cut-off period.

Responsibilities

- **Submitters:** Ensure timely and accurate completion and submission of all required documents by the specified deadlines.
- Receivers/Processors: Monitor receipt of submissions, log all received documents, and notify submitters of any discrepancies or late arrivals.
- **Supervisors/Managers:** Oversee adherence to SOP, provide guidance, and resolve any escalated issues related to submission timelines.

Submission Timelines and Cut-off Schedule

Document/Request Type	Submission Deadline	Cut-off Period	Notes
Expense Reports	5th of each month, 5:00 PM	After 5th, 5:00 PM, processed next cycle	Ensure receipts are attached
Project Proposals	Every Friday, 2:00 PM	After Friday, 2:00 PM, next Friday	Use standard proposal template
Purchase Requests	Daily, 11:00 AM	After 11:00 AM, next business day	Emergency requests: contact procurement

Procedures

1. Refer to the above table for applicable deadlines and cut-off times according to the document or request type.

- 2. Submit completed documents and required attachments via the designated channel (email, portal, in-person) before the stated cut-off period.
- 3. Receivers/processors must acknowledge receipt within 1 business day.
- 4. Late Submissions:
 - Submissions after the cut-off period will be logged as received but marked "Late." Processing will occur in the next available cycle unless special approval is granted.
 - o Submitter must complete and attach a Late Submission Justification Form for each late item.
 - o Supervisors may exercise discretion on accepting late submissions based on urgency and impact.
- 5. Track, archive, and report all submissions and any exceptions monthly.

Compliance and Enforcement

- Repeated failure to comply with submission timelines may result in escalated action, including notification to departmental heads and, if necessary, HR involvement.
- Compliance will be monitored and reviewed quarterly by the Process Oversight Committee.

Revision History

Version	Date	Description	Approved By
1.0	2024-06-10	Initial SOP Release	Process Oversight Committee

For questions, feedback, or to request an exception, contact the Process Oversight Committee at support@company.com.