

# Standard Operating Procedure (SOP)

## Development of Training Curriculum and Materials

### 1. Purpose

This SOP details the process for the **development of training curriculum and materials**, covering needs assessment, learning objectives formulation, content creation, instructional design, material review and approval, pilot testing, and revision. The aim is to ensure the training programs are effective, comprehensive, and aligned with organizational goals by providing clear, engaging, and structured educational resources.

### 2. Scope

This SOP applies to all personnel involved in designing and developing training programs and materials within the organization.

### 3. Responsibilities

- **Training Manager:** Oversee curriculum development; ensure alignment with organizational goals.
- **Instructional Designers:** Develop and structure the training content and materials.
- **Subject Matter Experts (SMEs):** Provide content expertise and review accuracy.
- **Quality Assurance Team:** Review materials for quality and compliance.
- **Pilot Testers:** Participate in pilot sessions and provide feedback.

### 4. Definitions

- **Curriculum:** The structured set of learning objectives, content, and assessments for a training program.
- **Materials:** All resources developed for training, including presentations, handouts, job aids, and assessments.

### 5. Procedure

Step	Description	Responsible Person(s)	Documentation
1. Needs Assessment	Identify training needs through surveys, interviews, performance data, or gap analysis.	Training Manager, SMEs	Needs Assessment Report
2. Formulate Learning Objectives	Develop clear, measurable learning objectives based on identified needs and desired competencies.	Instructional Designers, SMEs	Learning Objectives Document
3. Content Creation	Create training content (modules, presentations, manuals, etc.) ensuring alignment with objectives.	Instructional Designers, SMEs	Draft Training Materials
4. Instructional Design	Structure content using appropriate instructional strategies and methodologies (e.g., adult learning principles, blended learning, etc.).	Instructional Designers	Instructional Design Plan
5. Material Review & Approval	Review content for accuracy, clarity, relevance, and compliance; obtain necessary approvals.	SMEs, Quality Assurance Team, Training Manager	Reviewed/Approved Training Materials
6. Pilot Testing	Pilot the training with a representative group; collect feedback on content, delivery, and effectiveness.	Pilot Testers, Instructional Designers	Pilot Feedback Report
7. Revision	Update training content and materials based on pilot results and feedback; finalize resources.	Instructional Designers, SMEs	Final Training Materials

## 6. Records

- Needs Assessment Reports
- Learning Objectives Documentation
- Draft and Final Training Materials
- Review and Approval Logs
- Pilot Testing Reports

## 7. Revision and Review

This SOP shall be reviewed annually or as needed to ensure continued relevance and effectiveness.

## 8. References

- Adult Learning Principles
- Organizational Training Policy
- Instructional Design Frameworks (e.g., ADDIE model)