SOP: Invoice Receipt and Document Verification

This SOP details the process for **invoice receipt and document verification**, covering the receipt of invoices, validation of invoice details against purchase orders, verification of supporting documents, identification of discrepancies, approval workflows, and proper record-keeping. The aim is to ensure accuracy, prevent payment errors, and maintain compliance with financial policies and audit requirements.

1. Purpose

To outline standardized steps for receiving, verifying, and documenting invoices to ensure compliance, accuracy, and proper authorization prior to payment.

2. Scope

This SOP applies to all staff involved in invoice processing, accounts payable, and finance departments.

3. Responsibilities

Role	Responsibility	
Accounts Payable Staff	Receive, verify, and process invoices.	
Department Approvers	Review and approve invoices & supporting documents.	
Finance Manager	Ensure SOP compliance and resolve escalated discrepancies.	

4. Procedure

1. Invoice Receipt

- o Receive invoice via designated channels (mail, email, system upload).
- Date-stamp invoices upon receipt.

2. Initial Review

o Check for completeness (vendor name, invoice number, date, amount, PO number, description).

3. Matching and Validation

- Match invoice details against purchase order (PO) and receiving reports.
- Verify vendor details and amounts.
- Ensure supporting documents (agreements, delivery slips) are attached as required.

4. Discrepancy Identification

- If discrepancies found, document them and notify the vendor and relevant department.
- Place invoice on hold until resolved.

5. Approval Workflow

- Route verified invoice and documents to appropriate approver(s).
- Obtain and record approvals electronically or by signature.

6. Record-Keeping

- File invoices and documents in designated digital or physical locations.
- Update invoice tracking systems accordingly.

7. Payment Processing

• Submit approved invoices for payment as per company schedule.

5. Documentation and Records

- Invoices and supporting documents
- · PO and receiving reports
- Approval records
- Discrepancy logs

6. Compliance and Audit

- All records must be retained per policy for audit purposes.
- Random audits may be conducted to ensure adherence to this SOP.

7. Revision History

Version	Date	Description
1.0	2024-06-10	Initial release