# **Standard Operating Procedure (SOP)**

## **Orientation Schedule and Agenda Preparation**

This SOP details the process for **orientation schedule and agenda preparation**, including the planning of orientation objectives, drafting a structured agenda, coordinating with departments, scheduling sessions, and ensuring all necessary materials and resources are prepared. The purpose is to provide a clear, organized framework for new employee or participant orientation, facilitating an effective introduction to the organization's culture, policies, and procedures.

### 1. Scope

This SOP applies to all HR and administrative staff responsible for organizing orientation sessions for new employees or program participants.

### 2. Responsibilities

- HR/Orientation Coordinator: Leads and oversees the process.
- Department Representatives: Provide session content and materials.
- Support Staff: Assist with logistics and resource preparation.

### 3. Procedure

#### 1. Define Orientation Objectives

Identify the key goals and expected outcomes for the orientation program.

#### 2. Draft Initial Agenda

Outline a preliminary schedule including essential topics (e.g., company introduction, policies, health & safety, department overviews).

#### 3. Coordinate with Departments

Consult with relevant departments/teams for content, speakers, and time preferences.

#### 4. Finalize the Agenda and Schedule

Update agenda based on departmental feedback; determine session timings, breaks, and Q&A slots.

#### 5. Prepare Materials and Resources

Compile presentations, handouts, sign-in sheets, and technology needed for sessions.

#### 6. Communicate Schedule

Distribute the final agenda and schedule to attendees, speakers, and support staff ahead of orientation.

### 7. Confirm Arrangements

Check venue setup (in-person or virtual), resource availability, and address last-minute issues.

## 4. Sample Orientation Agenda Format

Time	Session Topic	Facilitator/Department
09:00 - 09:15	Welcome & Introductions	HR
09:15 - 09:45	Company Overview & Culture	Management
09:45 - 10:15	HR Policies & Benefits	HR
10:15 - 10:30	Coffee Break	-
10:30 - 11:15	IT & Security Orientation	IT Department
11:15 - 12:00	Health & Safety Briefing	Health & Safety
12:00 - 13:00	Lunch Break	-
13:00 - 14:30	Department Introductions & Q&A	All Departments
14:30 - 15:00	Closing Remarks & Feedback	HR

### 5. Documentation

- Orientation agenda and schedule
- Participant attendance records
- Copies of all distributed materials
- Feedback forms

# 6. Review and Continuous Improvement

Collect feedback from participants and facilitators after each session, and update the SOP and agenda as needed to improve future orientation sessions.